

How to access Business Voice Admin Portal

Maxis Business Voice Admin Portal is a simple and unified management platform that enables administrators to take full control of the enterprises' voice communications system and configure phone-based features at their computers based on customer subscription.

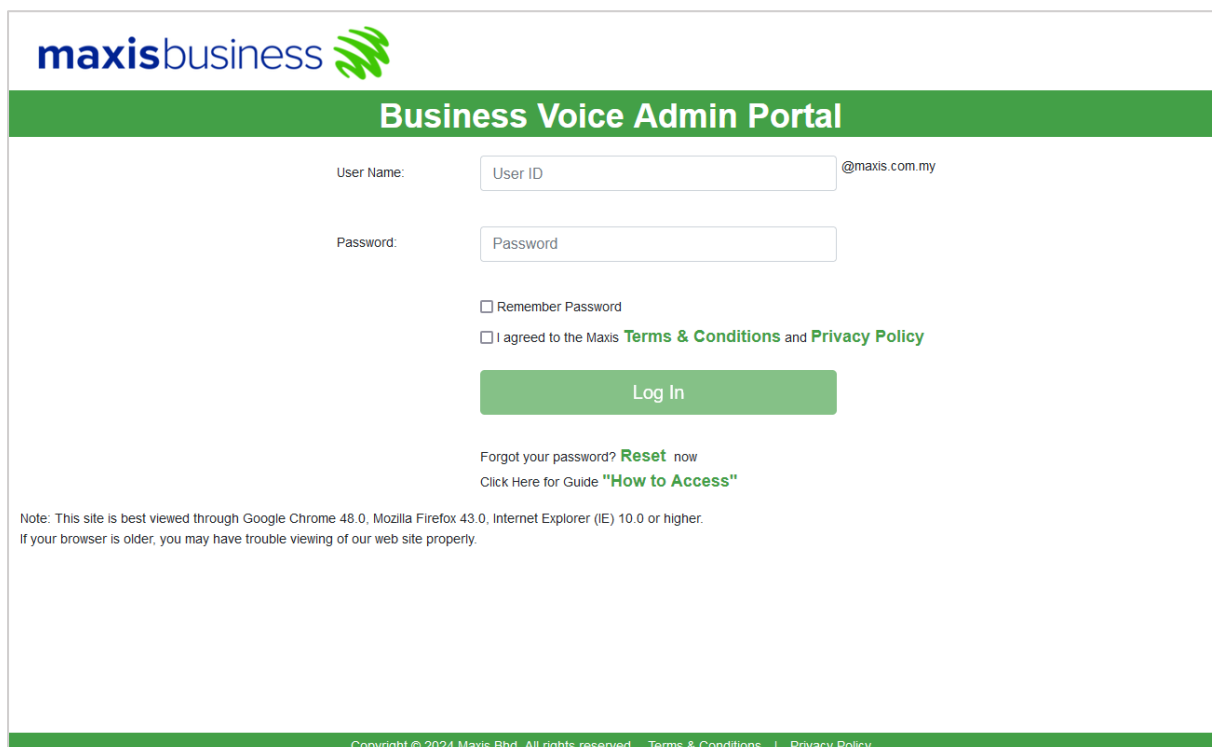
To Log into Business Voice Admin Portal:

- 1) Launch your web browser (ex: firefox) and access the web portal at https://www.businessvoice.maxis.com.my/business_voice
- 2) Please bookmark on the browser.
- 3) Enter your "Username".
- 4) Enter your "Password".
- 5) Tick the agreement terms ("I agreed to the ...").
- 6) Click "Log In"
- 7) Two-factor verification code will be sent to you via SMS and prompt to enter TAC.
- 8) Please enter TAC and click "Confirm".

Please note that this TAC will expire within 15 minutes of receipt.

If you don't receive the TAC after one minute, please click "Resend TAC" to request for a new TAC.

Please contact Maxis at 1800821919 to update your contact details, if you have changed your Person In Charge (PIC).

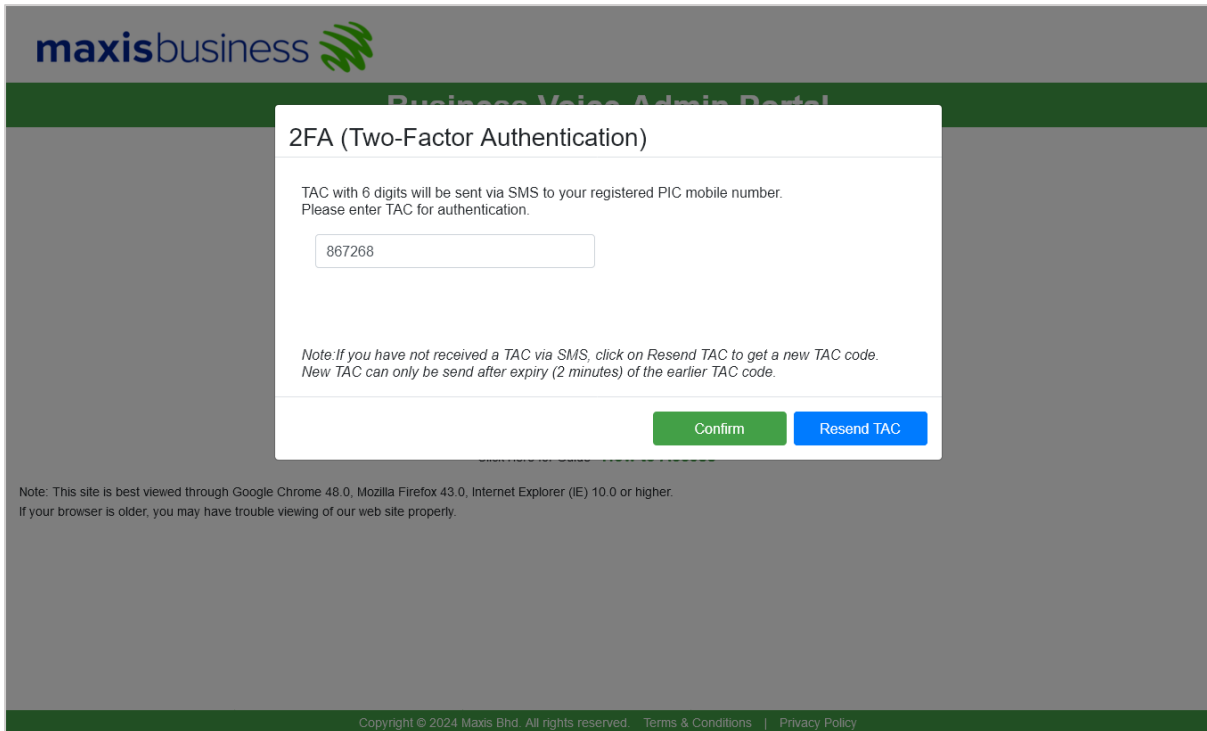


The screenshot shows the login interface for the Business Voice Admin Portal. At the top left is the Maxis Business logo. Below it is a green header bar with the text "Business Voice Admin Portal". The main content area contains a login form with the following elements:

- User Name:** A text input field labeled "User ID" followed by "@maxis.com.my".
- Password:** A text input field labeled "Password".
- Remember Password
- I agreed to the Maxis [Terms & Conditions](#) and [Privacy Policy](#)
- Log In** button (green)
- Forgot your password? [Reset](#) now
- [Click Here for Guide "How to Access"](#)

At the bottom left, there is a note: "Note: This site is best viewed through Google Chrome 48.0, Mozilla Firefox 43.0, Internet Explorer (IE) 10.0 or higher. If your browser is older, you may have trouble viewing of our web site properly."

At the bottom of the page, there is a green footer bar with the text: "Copyright © 2024 Maxis Bhd. All rights reserved. [Terms & Conditions](#) | [Privacy Policy](#)"



After successful login with two-factor verification, you can manage the corporate telephony Group Features. You can also change or update settings for each user through User Feature.

For details guidelines, you may refer to the user guidelines inside this Maxis Business Voice Admin Web Portal or directly access the URL here:

https://www.businessvoice.maxis.com.my/business_voice/Help/maxis/home.aspx

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