

30/6/2020

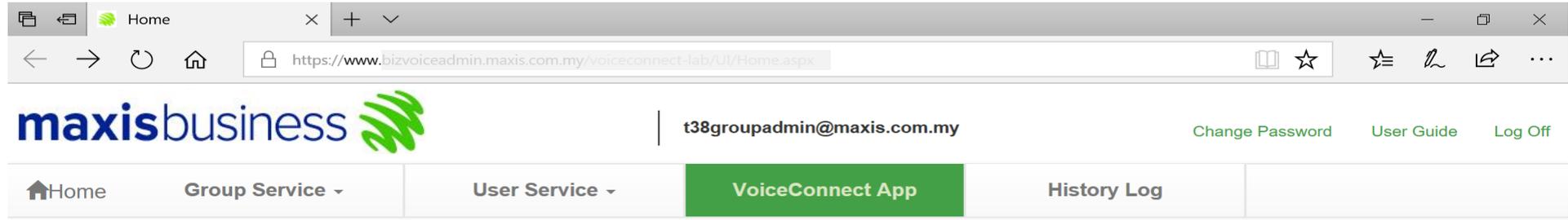
# Voice Connect

- Admin Portal Guide
- End User Guide

# Quick User Guide

Admin Portal

# 1. Home Page (Business Voice Admin Portal)



The screenshot shows a web browser window with the URL <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/Home.aspx>. The page features the Maxis Business logo on the left and the user email [t38groupadmin@maxis.com.my](mailto:t38groupadmin@maxis.com.my) on the right, with links for [Change Password](#), [User Guide](#), and [Log Off](#). A navigation menu below the header includes [Home](#), [Group Service](#), [User Service](#), [VoiceConnect App](#) (highlighted in green), and [History Log](#).

## WELCOME to Business Voice Admin Portal |

**You are advised to change your web portal password upon first login and periodically. Please keep the password/codes provided to you strictly confidential. Maxis shall not be held liable for any misuse of the credentials. To change the password please click on [Change Password](#)**

Note: This site is best viewed through Google Chrome 48.0, Mozilla Firefox 43.0, Internet Explorer (IE) 10.0 or higher.  
If your browser is older, you may have trouble viewing of our web site properly.

## 2. VoiceConnect App (Admin Portal)



Browser address bar: <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>

Navigation: Home | Group Service | User Service | **Voice Connect App** | History Log

Enterprise ID: M0001

Group Name: T38

Voice Connect | M0001, T38

Filter: Voice Connect Line  Search

No	Voice Connect Line	User Name	Active	Phone Number	
11	0323035153				+
12	0323000200	test	No	0123456789	✎ 🗑
13	0358851804				+
14	0323035115				+

1 2

To add, modify and delete the number

### 3. Demo: Adding New User & Mobile Number /1



Browser address bar: <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>

Navigation: Home | Group Service | User Service | **Voice Connect App** | History Log

Enterprise ID: M0001

Group Name: T38

Voice Connect | M0001, T38

Filter: Voice Connect Line  Search

No	Voice Connect Line	User Name	Active	Phone Number	
1	0323035153				+
2	0323000200	test	No	0123456789	✎ 🗑
3	0323000209		Yes	0111111111	✎ 🗑
4	0323000201	yym	Yes	0123123123	✎ 🗑
5	0358851807				+
6	0358851809				+
7	0358851852				+

Add phone number to New User

### 3. Demo: Adding New User & Mobile Number /2



The screenshot shows a web browser window with the URL [https://www.bizvoiceadmin.maxis.com.my/voiceconnect\\_lab/4/1/A/VoiceConnectApp.aspx](https://www.bizvoiceadmin.maxis.com.my/voiceconnect_lab/4/1/A/VoiceConnectApp.aspx). A modal window titled "Add Phone Number" is open, displaying the following form:

- Phone Number:** Input field containing "0123456789 (Maximum 10 digits)". Below the field is a red error message: **\* Phone Number is required.**
- User Name:** Input field containing "John (Maximum 25 characters)". Below the field is a red error message: **\* User Name is required.**
- Active:** A toggle switch currently set to **ON**.

At the bottom of the modal are "Close" and "Save" buttons. The background shows a table with columns "No", "Vo", and "Phone Number". The table contains 10 rows of data, with the first row having "1" in the "No" column and "032" in the "Vo" column. The "Phone Number" column contains values like "0123456789", "0111111111", and "0123123123".

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# 4. Demo: Register Not Maxis Mobile No. /1



Browser address bar: <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>

Navigation: Home, Group Service, Change Password, User Guide, Log Off

Enterprise ID: M0001

Group Name: T38

### Add Phone Number

Phone Number:

User Name:

Active:  ON

Buttons: Close, Save

No	Vo				Phone Number	
1	0323035153	J	Yes		0128881234	
2	0323000200	test	No		0123456789	
3	0323000200		Yes		0111111111	
4	0323000201	yym	Yes		0123123123	
5	0358851807					

## 4. Demo: Register Not Maxis Mobile No. /2



M0001

Filter

Group Name

T38

VoiceConnect Line

Error

The number (60121231234) is not Maxis number.

Ok

No	Voi			Phone Number	
1	0323035153	J	Yes	0128881234	
2	0323000200	test	No	0123456789	
3	0323000200		Yes	0111111111	
4	0323000201	yym	Yes	0123123123	
5	0358851807				

## 5. Demo: Register a Maxis Mobile No. /1



- LDAP Query responds OK and successfully added a new number to the System

The screenshot shows a web browser window with the URL <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>. The main interface is a table with columns for 'No', 'Vo', and 'Phone Number'. A modal dialog box titled 'Modify Phone Number' is open, containing the following fields:

- Phone Number: 0124345032
- User Name: J
- Active: ON

At the bottom of the dialog are 'Close' and 'Save' buttons. The background table shows a list of phone numbers with edit and delete icons for the first four rows and add icons for the remaining rows.

No	Vo	Phone Number	Actions
1	032	0124345032	[Edit] [Delete]
2	032	0123456789	[Edit] [Delete]
3	032	0111111111	[Edit] [Delete]
4	032	0123123123	[Edit] [Delete]
5	0358851807		[+]
6	0358851809		[+]
7	0358851852		[+]
8	0367309015		[+]
9	0358851849		[+]

# 5. Demo: Register a Maxis Mobile No. /2



Enterprise ID: M0001  
Group Name: T38

VoiceConnect App | M0001, T38

Filter: VoiceConnect Line

Message: Saved Successfully!

Ok

No	Voi			Phone Number	
1	0323035153	J	Yes	0124345032	
2	0323000200	test	No	0123456789	
3	0323000200		Yes	0111111111	
4	0323000201	yym	Yes	0123123123	
5	0358851807				

## 6. Demo: Register OLO Mobile Number /1



Browser address bar: <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>

Search

### Add Phone Number

**Phone Number:**

**User Name:**

**Active**  ON

Close Save

No	Vo	Phone Number	
1	032		+
2	032	0123456789	✎ 🗑
3	032	0111111111	✎ 🗑
4	032	0123123123	✎ 🗑
5	035		+
6	035		+
7	0358851852		+
8	0367309015		+
9	0358851849		+
10	0358851806		+

1 2

## 6. Demo: Register OLO Mobile Number /2



M0001

Filter

VoiceConnect Line

Group Name

T38

Rectangular Snip

**Error**

The number (60163322441) is not Maxis number.

Ok

No	Voi			Phone Number
1	0323035153			+
2	0323000200	test	No	0123456789  
3	0323000200		Yes	0111111111  
4	0323000201	yym	Yes	0123123123  
5	0358851807			+

# 7. Demo: Edit Existing User's Mobile No. or name /1



Browser address bar: <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>

Account: t38groupadmin@maxis.com.my | [Change Password](#) | [User Guide](#) | [Log Off](#)

Navigation: Home | Group Service | User Service | **Voice Connect App** | History Log

Enterprise ID: M0001

Group Name: T38

Voice Connect | M0001, T38

Filter: Voice Connect Line   Rectangular Snip

No	Voice Connect Line	User Name	Active	Phone Number	
1	0323035153	J	Yes	0128881234	 
2	0323000200	test	No	0123456789	 
3	0323000209		Yes	0111111111	 
4	0323000201	yym	Yes	0123123123	 
5	0358851807				

Edit mobile phone number of existing user

# 7. Demo: Edit Existing User's Mobile No. or Name /2



The screenshot shows a web browser window with the URL <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>. The application interface includes a navigation menu with 'Home' and 'Group Service', and a table of users. A modal dialog titled 'Modify Phone Number' is open, containing the following fields:

- Phone Number: 0129991234
- User Name: J
- Active: ON

Buttons for 'Close' and 'Save' are at the bottom of the dialog. A red arrow points from the caption below to the 'Phone Number' input field.

No	Vo				Phone Number	
1	0323035153	J	Yes		0128881234	
2	0323000200	test	No		0123456789	
3	0323000200		Yes		0111111111	
4	0323000201	yym	Yes		0123123123	
5	0358851807					

Change existing mobile phone number or name of existing user

# 8. Demo: Delete Existing User's Mobile Number /1



Browser address bar: <https://www.bizvoiceadmin.maxis.com.my/voiceconnect-lab/UI/VoiceConnectApp.aspx>

User: t38groupadmin@maxis.com.my | [Change Password](#) | [User Guide](#) | [Log Off](#)

Navigation: Home | Group Service | User Service | **Voice Connect App** | History Log

Enterprise ID: M0001 | Group Name: T38

Voice Connect | M0001, T38

Filter: Voice Connect Line   Rectangular Snip

No	Voice Connect Line	User Name	Active	Phone Number	
1	0323035153	J	Yes	0128881234	
2	0323000200	test	No	0123456789	
3	0323000209		Yes	0111111111	
4	0323000201	yym	Yes	0123123123	
5	0358851807				

Delete mobile phone number of existing user

# 8. Demo: Delete Existing User's Mobile Number /2



The image shows two screenshots of a web application interface. The top screenshot displays a 'Delete Phone Number Confirmation' dialog box with the text 'Are you sure you want to delete this?' and 'Cancel' and 'OK' buttons. Below the dialog is a table with the following data:

No	VoiceConnect Line	User Name	Active	Phone Number
1	0323035153	J	Yes	0128881234
2	0323000200	test	No	0123456789
3	0323000200		Yes	0111111111

The bottom screenshot shows a 'Message' dialog box with the text 'Deleted Successfully!' and an 'Ok' button. Below the dialog is a table with the following data:

No	VoiceConnect Line	User Name	Active	Phone Number
1	0323035153			
2	0323000200	test	No	0123456789
3	0323000200		Yes	0111111111
4	0323000201	yym	Yes	0123123123
5	0358851807			

# Quick User Guide

End User Guide

# Voice Connect App Quick Reference Guide



Getting Started...

## Install VoiceConnect App on GooglePlay

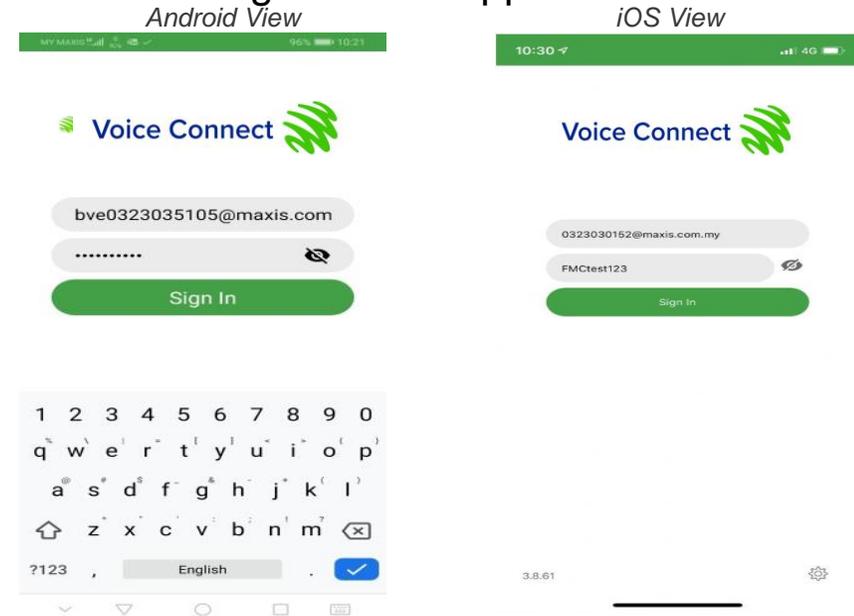
1. Go to GooglePlay  on Android phone
2. Search for “Maxis Voice Connect App”
3. Select “Voice Connect”
4. Select “install” to download & install App

## Install VoiceConnect App on AppStore

1. Go to AppStore  on iPhone
2. Search for “Maxis Voice Connect App”
3. Select “Voice Connect”
4. Select “install” to download & install App

## First Time Login

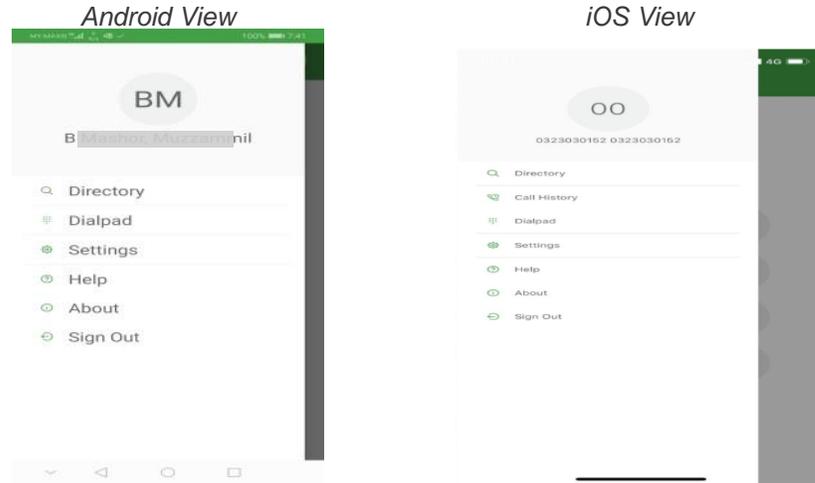
1. Select  icon on smartphone
2. When the login screen appears:



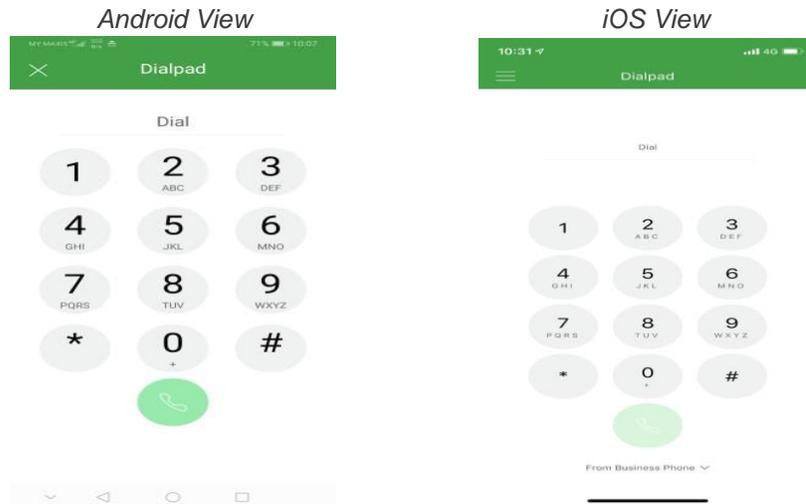
3. Enter Username & Password that was provided in the welcome email to company Person-in-Charge

## Making a Call

1. Press  button at the top left corner of screen
2. Select “Dialpad”



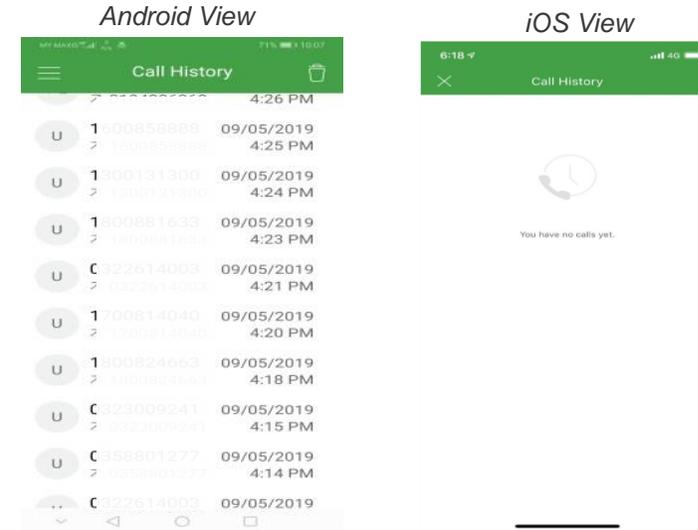
3. Type the number you wish to call in the dialpad



4. The outgoing call will show your business fixed line number

## Make Calls from Call History

1. By default the Call History is as shown:



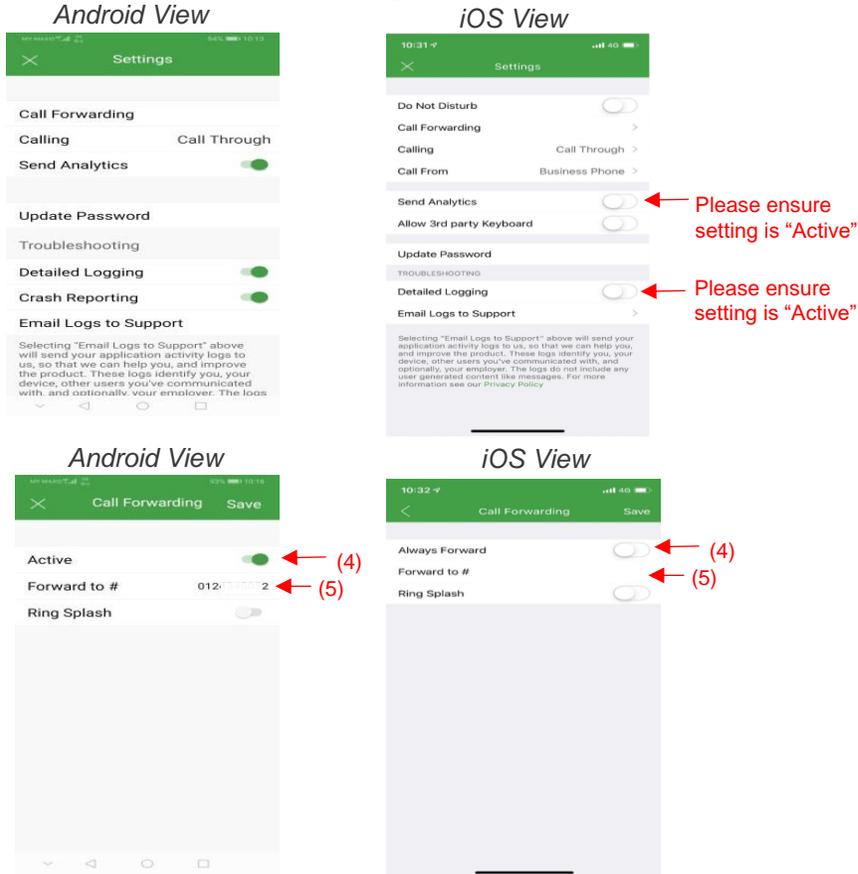
2. Select the number you wish to call and the App will initiate the call.

## Search Directory

1. Press the  button on top left corner screen.
2. In the menu, select “Directory”
3. In the Directory, type in the search field the name of the person you wish to find.
4. Select the person you wish to call if it is found in the Directory.

## Setting Call Forward

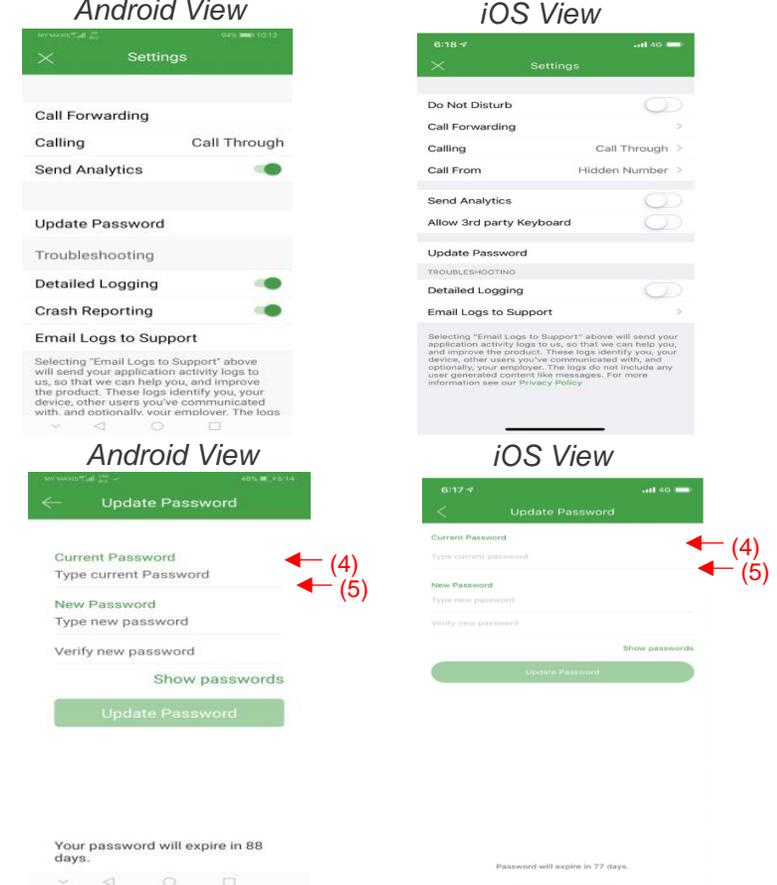
1. Press the  button on top left corner screen.
2. In the menu, select “Settings.”



3. In “Settings,” select “Call Forwarding”
4. Set “Active” button to enabled.
5. In the “Forward to #”, enter the telephone number you wish to forward the incoming calls.

## Change Password

1. Press the  button on top left corner screen.
2. In the menu, select “Settings.”



3. Select “Update Password”
4. Under “Current Password”, enter the password that was provided in the welcome email.
5. Enter the new password to update in the system.



# Call Settings Configuration



1. Press the  button on top left corner screen.
2. In the menu, select “Settings.”
3. In “Settings, please ensure calling setting has “Call Through” selected
5. In the “Calling” screen, please ensure the BroadWorks Anywhere is switched “On” and “Call Through” item is selected (ticked).

Android View

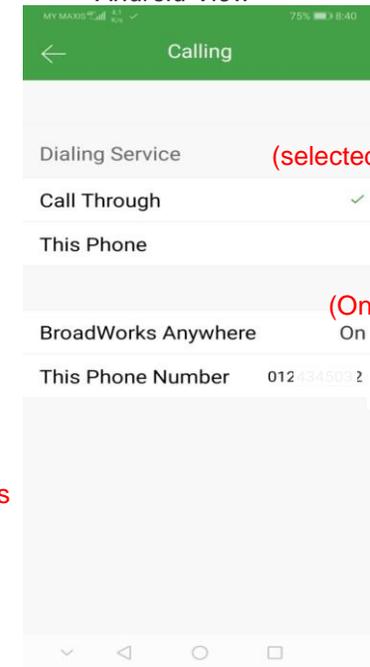
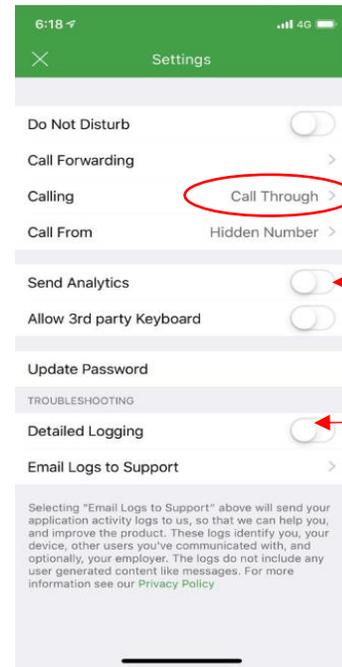
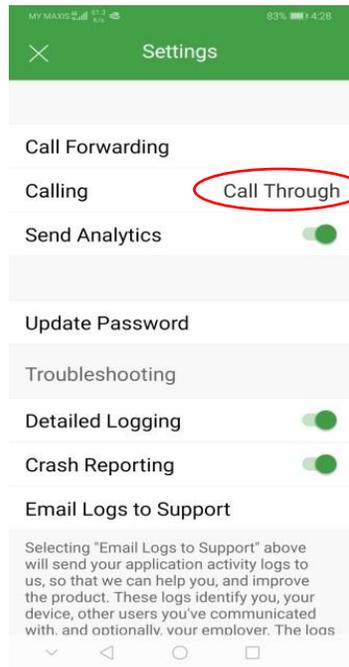
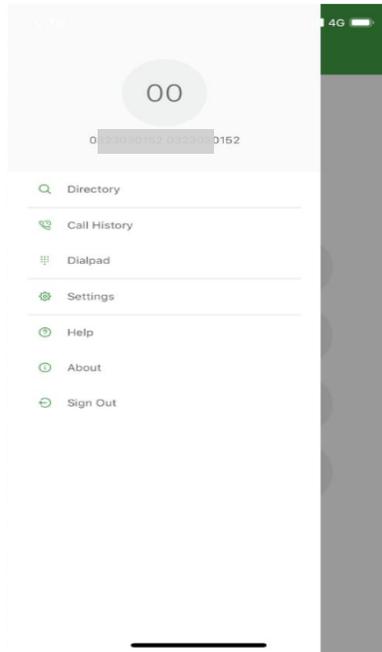
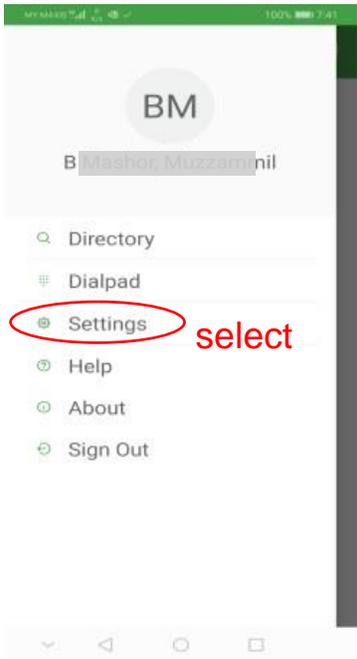
iOS View

Android View

iOS View

Android View

iOS View



Please ensure setting is “Active”  
Please ensure setting is “Active”

4. If “Call Through” is not displayed, press on the item in the calling row to bring up the calling settings screen.

Thank You

